

State	State Health Insurance Assistance Programs	State Insurance Departments	Agencies on Aging
ALABAMA	(800) 243-5463 (334) 242-5743	Insurance Department Consumer Services Division 135 South Union Street P.O. Box 303351 Montgomery, AL 36130-3351 (334) 269-3550	Commission on Aging 770 Washington Avenue Suite 470 P.O. Box 301851 Montgomery, AL 36130 (800) 243-5463 (334) 242-5743
ALASKA	(800) 478-6065 (907) 269-3680	Division of Insurance 800 East Diamond, Suite 560 Anchorage, AK 995515 (907) 349-1230	Older Alaskans Commission P.O. Box 110209 Juneau, AK 99811-0209 (907) 465-3250
ARIZONA	(800) 432-4040 (602) 542-6595	Insurance Department 2910 N. 44th Street Phoenix, AZ 85018 (602) 912-8444	Department of Economic Security Aging and Adult Administration 1789 W. Jefferson St., #950A Phoenix, AZ 85007 (602) 542-4446
ARKANSAS	(800) 852-5494 (501) 371-2785	Insurance Department Seniors Insurance Network 1123 S. University Ave Suite 400 Little Rock, AR 72204 (800) 852-5494	Div. of Aging and Adult Services P.O. Box 1437/Slot 1412 7th and Main Streets Little Rock, AR 72203-1437 (501) 682-2441
CALIFORNIA	(800) 434-0222 (916) 323-7315	Department of Insurance 300 Capitol Mall, #1500 Sacramento, CA 95814 (800) 927-4357 (916) 445-5544	Department of Aging Health Insurance, Counseling and Advocacy Branch 1600 K Street Sacramento, CA 95814 (916) 332-5290
COLORADO	(800) 544-9181 (303) 894-7499, ext 356	Insurance Division 150 Broadway, Suite 850 Denver, CO 80202 (303) 894-7499, ext. 356	Division of Aging and Adult Services Dept. of Social Services 110 16th St., #200 Denver, CO 80202-5202 (303) 620-4147
CONNECTICUT	(800) 994-9422 (860) 994-9422	Insurance Department P.O. Box 816 Hartford, CT 06142-0816 (860) 297-3863	Elderly Services Division Department of Social Services 25 Sigourney St., 10th Floor Hartford, CT 06106-5033 (800) 994-9422 (860) 424-5277
DELAWARE	(800) 336-9500 (302) 739-6266	Insurance Department Rodney Building 841 Silver Lake Boulevard Dover, DE 19904 (800) 282-8611 (302) 739-4251	Div. of Services for Aging and Adults Dept. of Health & Social Services 1901 North Dupont Highway 2nd Floor Annex Admin. Bldg. New Castle, DE 19720 (302) 577-4791
DISTRICT OF COLUMBIA	(202) 676-3900	Insurance Dept. Consumer and Professional Services Bureau 441 4th St. NW, Suite 850 North Washington, DC 20001 (202) 727-8000	Office on Aging 441 4th Street NW, 9th Floor Washington, DC 20001 (202) 724-5626 (202) 724-5622
FLORIDA	(800) 963-5337 (850) 414-2060	Department of Insurance 200 E. Gaines Street Tallahassee, FL 32399-0300 (904) 922-3100	Department of Elder Affairs Building B - Suite 152 4040 Esplande Way Tallahassee, FL 32399-7000 (800) 96ELDER (850) 414-2000

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GEORGIA	(800) 669-8387	Insurance Department 2 Martin L. King., Jr. Dr. 716 West Tower Atlanta, GA 30334 (404) 656-2056	Division of Aging Services Department of Human Resources 2 Peachtree Street, NW, #36 385 Atlanta, GA 30303 (404) 657-5258
HAWAII	(808) 586-7299	Department of Commerce and Consumer Affairs Insurance Division P.O. Box 3614 Honolulu, HI 96811 586-2790	Executive Office on Aging No. 1 Capitol District 250 South Hotel Street Suite 109 Honolulu, HI 96813-2831 (808) 586-0100
IDAHO	S.W. (800) 247-442 No. (800) 488-5725 S.E. (800) 488-5764 Cent. (800) 488-5731	Insurance Department SHIBA Program 700 West State St., 3rd Boise, ID 83720-0043 (208) 334-4350	Commission on Aging 700 W. Jefferson, Room 108 Boise, ID 83720-0007 (208) 334-2423
ILLINOIS	(800) 548-9034 (217) 785-9021	Insurance Department 320 West Washington Street 4th Floor Springfield, IL 62767 (217) 782-4515	Department on Aging 421 East Capitol Avenue, #100 Springfield, IL 62701-1789 (800) 252-8966 (217) 785-2870
INDIANA	(800) 452-4800 (317) 233-3475	Insurance Department 311 West Washington Street Suite 300 Indianapolis, IN 46204 (800) 622-4461 (317) 232-2395	Div. of Aging and Home Services 402 West Washington Street P.O. Box 7083 Indianapolis, IN 46207-7083 (800) 545-7763 (317) 232-7020
IOWA	(800) 351-4664 (515) 281-5705	Insurance Division Lucas State Office Building East 12th and Grand St., 6th Floor Des Moines, IA 50319 (515) 281-5705	Department of Elder Affairs 200 - 10th Street, 3rd Floor Des Moines, IA 50309-3709 (515) 281-5187
KANSAS	(800) 860-5260 (316) 337-7386	Insurance Department 420 S.W. 9th Street Topeka, KS 66612 (800) 432-2484 (913) 296-3071	Department on Aging New England Building 503 South Kansas Topeka, KS 66603-3404 (785) 296-4986
KENTUCKY	(800) 372-2973 (502) 564-7372	Insurance Department 215 West Main Street Frankfort, KY 40602 (502) 564-3630	Aging Services Office of Aging Cabinet for Human Resources 275 East Main Street, 5 West Frankfort, KY 40621 (502) 564-6930
LOUISIANA	(800) 259-5301 (504) 342-0825	Louisiana Dept. of Insurance P.O. Box 94214 Baton Rouge, LA 70804-9214 (800) 259-5301 (504) 342-5301	Office of Elderly Affairs P.O. Box 80374 412 N. 4th Street Baton Rouge, LA 70802 (225) 342-7100
MAINE	(800) 750-5353 (207) 624-5335	Bureau of Insurance 34 State House Station Augusta, ME 04333 (207) 582-8707	Bureau of Elder and Adult Services State House, Station 11 Augusta, ME 04333 (207) 624-5335

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MARYLAND	(800) 243-3425 (410) 767-1100	Insurance Administration Complaints and Investigation Unit Life and Health 501 St. Paul Place Baltimore, MD 21202-2272 (410) 333-2793 (410) 333-2770	Department on Aging 301 West Preston Street Room 1004 Baltimore, MD 21201 (410) 767-1100
MASSACHUSETTS	(800) 882-2003 (617) 727-7750	Insurance Division Consumer Services Section 470 Atlantic Avenue Boston, MA 02210-2223 (617) 521-7777	Executive Office of Elder Affairs 1 Ashburton Place, 5th Floor Boston, MA 02108 (800) 882-2003 (617) 727-7750
MICHIGAN	(800) 803-7174 (517)3738230	Insurance Bureau P.O. Box 30220 Lansing, MI 48909 (517) 373-0240 (Gen. Assistance) (517) 335-1702 (Senior Issues)	Office of Services to the Aging P.O. Box 30676 Lansing, MI 48909-8176 (517) 373-8230
MINNESOTA	(800) 333-2433	Insurance Department Department of Commerce 133 East 7th Street St. Paul, MN 55101-2362 (612) 296-4026	Board on Aging 444 Lafayette Road St. Paul, MN 55155-3843 (651) 296-2770
MISSISSIPPI	(800) 948-3090 (601) 359-4929	Insurance Department Consumer Assistance Division P.O. Box 79 Jackson, MS 39205 (601)359-3569	Council on Aging Div. of Aging and Adult Services 750 North State Street Jackson, MS 39202 (800) 948-3090 (601) 359-4929
MISSOURI	(800) 390-3330 (517) 893-7900	Department of Insurance Consumer Assistance Division P.O. Box 690 Jefferson City, MO 65102-0690 (800) 726-7390 (314) 751-240	Division of Aging Department of Social Services P.O. Box 1337 615 Howerton Court Jefferson City, MO 65102-1337 (573) 751-33082
MONTANA	(800) 332-272 (406) 444-7781	Insurance Department 126 North Sanders Mitchell Building, Room 270 P.O. Box 4009 Helena, MT 59601 (406) 444-2040	Senior Long Term Care Division 111 Sanders Street P.O. Box 4210 Helena, MT 59604 (800) 332-2272 (406) 444-4077
NEBRASKA	(402) 471-2201	Insurance Department Terminal Building 941 "O" Street, Suite 400 Lincoln, NE 68508 (402) 471-2201	Department on Aging State Office Building 301 Centennial Mall South Lincoln, NE 68509-5044 (402) 471-2306
NEVADA	(800) 307-4444 (702) 486-4602	Dept. of Business and Industry Division of Insurance 1665 Hot Springs Road, Suite 152 Carson City, NV 89710 (800) 992-0900	Dept. of Human Resources Division for Aging Services 340 North 11th Street, Suite 203 Las Vegas, NV 89101 (702) 486-3545
NEW HAMPSHIRE	(800) 852-3388 (603) 225-9000	Insurance Department Life and Health Division 169 Manchester Street Concord, NH 03301 (800) 852-3416 603) 271-2261	Dept. of Health & Human Services Div. of Elderly & Adult Services State Office Park South 115 Pleasant St., Annex, Bldg. #1 Concord, NH 03301 (603) 271-4394

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NEW JERSEY	(800) 792-8820	Insurance Department 20 West State Street Roebling Building, CN 325 Trenton, NJ 08625 (609) 292-5363	Department of Community Affairs Division on Aging 101 South Broad Street, CN 807 Trenton, NJ 08625-0807 (800) 792-8820 (609) 984-3951
NEW MEXICO	(800) 432-2080 (505) 827-7640	Insurance Department P.O. Drawer 1269 Santa Fe, NM 87504-1269 (505) 827-4601	State Agency on Aging La Villa Rivera Building 228 East Palace Avenue, Ground Floor Santa Fe, NM 87501 (800) 432-2080 (505) 827-7640
NEW YORK	(800) 333-4114 (212) 869-3850 NYC area	Insurance Department 160 West Broadway New York, NY 10013 (212) 602-0203 Outside of New York City: (800) 342-3736	State Office for the Aging New York State Plaza Agency Building #2 Albany, NY 12223-0001 (800) 342-9871 (518) 474-5731
NORTH CAROLINA	(800) 443-9354 (919) 733-0111	Insurance Department Seniors' Health Insurance Information Program (SHIIP) P.O. Box 26387 Raleigh, NC 27611 (919) 733-0111 (SHIIP) (800) 662-7777 (Consumer Serv.)	Division of Aging CB 29531 6903 Palmer Drive Raleigh, NC 27626-0531 (919) 733-0443
NORTH DAKOTA	(800) 247-0560 (701) 328-2977	Insurance Department Senior Health Ins. Counseling 600 East Boulevard Bismarck, ND 58505-0320 (800) 247-0560 (701)329-2440	Department of Human Services Aging Services Division 600 South 2nd Street, Suite 1C Bismarck, ND 58504 (800) 755-8521 (701) 328-8909
OHIO	(800) 686-1578 (614) 644-3458	Insurance Department Consumer Services Division 2100 Stella Court Columbus, OH 43215-1067 (800) 686-1526 (614) 644-2673	Department of Aging 50 West Broad Street, 9 th Floor Columbus, OH 43215-5928 (800) 282-1206 (614) 466-5500
OKLAHOMA	(800) 763-2828 (405) 521-6628	Insurance Department P.O. Box 53408 Oklahoma City, OK 73152-3408 (800) 522-0071 (405) 521-6628	Department of Human Services Aging Services Division 312 NE 28th Street Oklahoma City, OK 73125 (405) 521-2327
OREGON	(800) 722-4134 (503) 947-7250	Dept. of Consumer and Business Services, Senior Health Insurance Benefits Assistance 350 Winter St., N.E., Room 440 Salem, OR 97310 (800) 722-4134 (503) 378-4484	Department of Human Resources Senior and Disabled Services Division 500 Summer St., N.E., 2 nd Floor Salem, OR 97310-1015 (800) 232-3020 (503) 945-5811
PENNSYLVANIA	(800) 783-7067 (717) 783-8975	Insurance Department Consumer Services Bureau 1321 Strawberry Square Harrisburg, PA 17120 (717) 787-2317	Department of Aging "APPRISE" Health Ins. Counseling and Assistance 400 Market Street Rachel Carson State Office Bldg. Harrisburg, PA 17101 (800) 783-7067

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PUERTO RICO	(800) 981-4355 (787) 721-8590	Office of the Commissioner of Insurance P.O. Box 8330 San Juan PR 00910-8330 (809) 722-8686	Governor's Office of Elderly Affairs P.O. Box 50063 Old San Juan Station San Juan, PR 00902 (787) 721-5710
RHODE ISLAND	(800) 322-2880 (401) 222-2880	Insurance Division 233 Richmond St., Suite 233 Providence, RI 02903-4233 (401) 277-2223	Department of Elderly Affairs 160 Pine Street Providence, RI 02903-3708 (401) 222-2858
SOUTH CAROLINA	(800) 868-9095 (803) 253-6177	Department of Insurance Consumer Affairs Section P.O. Box 100105 Columbia, SC 29202-3105 (800) 768-3467 (803) 737-6180	Division on Aging 202 Arbor Lake Drive, Suite 301 Columbia, SC 29223-4554 (803) 737-7500
SOUTH DAKOTA	(800) 822-8804 (605) 773-3656	Insurance Department 500 E. Capitol Avenue Pierre, SD 57501-5070 (605) 773-3563	Office of Adult Services and Aging 700 Governors Drive Pierre, SD 57501-2291 (605) 773-3656
TENNESSEE	(800) 525-2816 (615) 741-4955	Dept. of Commerce and Ins. Ins. Assistance Office, 4 th Floor 500 James Robertson Pkwy Nashville, TN 37243 (800) 525-2816 (615) 741-4955	Commission on Aging Andrew Jackson Building, 9th Floor 500 Deaderick Street Nashville, TN 37243-9860 (615) 741-2056
TEXAS	(800) 252-9240 (512) 424-6840	Department of Insurance Complaints Resolution (MC111-1A) 333 Guadalupe Street (78701) P.O. Box 14901 Austin, TX 78714-9091 (800) 252-3439 (512) 463-6515	Department on Aging 4900 North Lamar, 4th Floor Austin, TX 78751-2316 (800) 252-9240 (512)424-6840
UTAH	(800) 439-31805 (800) 538-3910	Insurance Department Consumer Services 3110 State Office Building Salt Lake City, UT 84114-6901 (800) 429-3805 (801) 538-3805	Division of Aging and Adult Services 120 North 200 West Salt Lake City, UT 84103 (800) 606-0608 (801) 538-3910
VERMONT	(800) 642-5119	Dept. of Banking and Insurance Consumer Complaint Division 89 Main Street, Drawer 20 Montpelier, VT 05620-3101 (802) 828-3302	Aging and Disabilities Waterbury Complex 103 South Main Street Waterbury, VT 05671-2301 (802) 241-2325
VIRGINIA	(800) 552-3402 (840) 662-9333	Bureau of Insurance 1300 East Main Street Richmond, VA 23219 (800) 552-7945 (804) 371-9691	Department for the Aging 1600 Forest Avenue Preston Building, Suite 102 Richmond, VA 23229 (800) 552-4464 (804) 662-9354

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WASHINGTON	(800) 397-4422 (206) 654-1833	Insurance Department 4224 6 th Ave., SE Bldg. 4 P.O. Box 40256 Lacey, WA 98504-0256 (800) 562-6900 (360) 753-7300	Aging and Adult Services Admin. Dept. of Social and Health Services P.O. Box 45050 Olympia, WA 98504-5050 (360) 902-7797
WEST VIRGINIA	(800) 642-9004 (304) 558-3317	Insurance Department Consumer Services P.O. Box 50540 Charleston, WV 25305-0540 (800) 642-9004 (304) 558-3386	WV Bureau of Senior Services 1900 Kanawha Boulevard, East Holy Grove-Building 10 Charleston, WV 25305-0160 (304) 558-0004
WISCONSIN	(800) 242-1060 (608) 267-3201	Insurance Department Complaints Department P.O. Box 7873 Madison, WI 53707 (800) 236-8517 (608) 266-0103	Board on Aging and LTC Resources 217 S. Hamilton St, Suite 300 Madison, WI 53703 (800) 242-1060 (608) 266-2536
WYOMING	(800) 856-4398 (307) 856-6880	Insurance Department Herschler Building, 3E 122 West 25th St Cheyenne, WY 82002 (800) 438-5768 (307) 777-7401	WDH, Division on Aging Hathaway Building 2300 Capitol Avenue, Room 139 Cheyenne, WY 820 -071 (800)442-2766 (307) 777-7986